

EFFECTIVE SEPTEMBER 1, 2019, PCWS PAY-BY-PHONE OPTIONS ARE CHANGING TO REDUCE HOLD TIMES AND IMPROVE SECURITY. DEBIT/CREDIT CARD AND E-CHECK PAYMENTS WILL ONLY BE PROCESSED THROUGH OUR AUTOMATED SYSTEMS.

For your convenience, we offer several different payment options:

AUTOMATED SYSTEM

- Pay through our free automated system 24 hours a day with Visa, MasterCard, Discover or electronic check. Dial 1-855-570-0996. You must have your Account Number and Customer ID number to gain access.
- Pay on-line at <https://ipn.paymentus.com/cp/pldc>. There is a \$2.45 processing fee for credit card and e-check payments.
- We offer Automatic Bank draft, at no charge; you may download the form directly by visiting <http://www.paulding.gov/DocumentCenter/View/146/Automatic-Debit-Authorization-Form?bidId=>

MAIL

- Mail your payments to: Paulding County Water System, P.O. Box 16007, Atlanta, GA 30321-0007.

IN PERSON

- Pay at our office located at 3844 Atlanta Hwy, Hiram, GA 30141 during normal business hours; Monday-Friday, 8:00-4:45.
- Pay through our convenient drive-thru, with a bill stub.
- Drop your payment off in our depository 24 hours a day, located in the first lane of our drive-thru. Anything put in night box after 8 a.m. will be posted the next business day.

Please do not put cash in the Depository.

PAULDING COUNTY WATER SYSTEM

3844 Atlanta Hwy,
Hiram, GA. 30141

770-222-6868

www.paulding.gov

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for your
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