



Inmate Phones / Visitation



The Paulding County Sheriff's Office Detention Center inmate phone system is provided by [Telmate](#). **Only inmates may initiate phone calls.** If you wish to contact an inmate, your options are to call and **leave the inmate a voicemail** (up to 3 minutes), write a letter, or visit the inmate during official visitation hours.

Phone Calls

To call you, an inmate simply dials your phone number. When receiving a call, you should first hear an announcement from an automated operating, such as "You are receiving a call from [inmate name], an inmate at the *Paulding County Sheriff's Office Detention Center*. Press one (1) to accept."

If the inmate has no calling funds, and is calling you for the first time, the call will be free for a brief period of time (often less than a minute). This is to allow the inmate to inform you of where he or she is, and to explain how calls work from this facility. After this short call, the inmate will be placed on hold and you will be presented to opportunity to:

1. Pay (via credit card) to continue the current call
2. Deposit funds for the inmate to continue your call and, if there is money remaining, the inmate may use the funds to make future calls to any number.
3. Deposit funds to your own phone number to continue your call and, if there is money remaining, the inmate may use the funds to call your number in the future, but the funds will not be available for calling other numbers.

You may also deposit funds:



Via the Web

Make deposits via the Web, from Telmate's Web site at www.telmate.com.



Over the Phone

Make deposits over the phone by calling Telmate toll-free at **1-866-516-0115**. Telmate's US-based bi-lingual customer service representatives are available 24/7.



At a Lobby Kiosk

Make cash or credit card deposits from a Telmate deposit kiosk. A Telmate kiosk is located in the lobby of this facility.

Voicemail

To leave a voicemail for an inmate, Friends and family can now leave inmates a voice mail message up to 3 minutes for about \$1.25 (may vary slightly). Just call **1-866-516-0115** and follow the prompts.

Block Future Calls

If you do not wish to receive calls from inmates, you may call **1-866-516-0115** (from a phone attached to the number that you wish to have blocked). A live operator will help prevent inmates from being able to call the number in the future.

Video Visitation

VISITATION HOURS ARE 7:30 AM TO 11:00 PM

The Paulding County Sheriff's Office Detention Center has transitioned inmate visitation to a new video-only system provided by Telmate. The new visitation schedule has expanded to allow more visits at more times. Visitors may now visit with inmates:



Onsite: From the Facility Lobby

Visitors may visit using the Telmate video stations in the lobby.



Remote: From Anywhere Over the Web

Remote (offsite) video visiting is available to friends, family, and others using a Web browser. Video visits may be conducted from any computer with high-speed Internet, a webcam, microphone, & speakers. There is no limit to the number of remote visits, and they may be scheduled on a first-come-first-serve basis.

Free Visits



Each week, **2** onsite, 30-minute visits are provided to each inmate at no cost. The free visits are given to the first onsite visitors to visit each inmate each week (**Mon. – Sun.**). Free visits that are not used do not carry over to the next week.

Additional onsite visits are available for **\$7.50** in 30 minute blocks. There is no limit on the number of additional paid visits.

Scheduling Visits

To schedule a visit with an inmate, go to www.gettingout.com or use the Telmate kiosk in the Detention Center lobby. Visitation must be scheduled 24 hours in advance. You will need to login (or register if you haven't already) before scheduling a visit.

Available visiting times may vary throughout the facility, depending on classification and housing unit. Inmates are responsible for communicating their allowed visit times to prospective visitors. Inmates will not be permitted to visit during their lockdown time.

Arrive Early: For all free visits, and all onsite visits, visitors must be present in the jail reception area 5-10 minutes before their scheduled visit. Inmates visit using a video station in their housing unit.

Canceling a Visit: To cancel a visit, go to www.visit.telmate.com or use the link provided in your confirmation email. Cancellations that are over 24 hours in advance are fully refunded.

Minors

Minors are allowed to visit as long as they are accompanied by a parent or legal guardian. Minors are not permitted to register for visitation.

Rules

- **All social visiting is subject to recording and monitoring.**
- **Inmate visitation is a privilege** and may be denied for disciplinary reasons or operational necessity.
- **No cell phones, food or drink** are allowed in the visiting area.
- **No nudity, drug use, threatening language, gang symbols, or other behavior prohibited by the facility** is allowed.