



**PAULDING COUNTY WATER**  
**3844 Atlanta Hwy ♦ Hiram, GA 30141**  
**Phone: 770-222-6868 ♦ Fax: 770-222-6867**

cust srv initials

**Water/Sewer Service Contract**

This Contract entered into this \_\_\_\_\_ (Date) by and between \_\_\_\_\_ (Name) hereinafter referred to as "Customer" and the Paulding County Water System herein referred to as "System". Now therefore, in consideration of the deposit paid by the "Customer" to the "System", the "System" agrees to provide water to a water meter, and where available, sewer service, on or near the "customer's" property at the road right-of-way nearest to the existing water or sewer main. The "Customer" agrees to place in trust with the "System" a deposit in the amount of \$ \_\_\_\_\_. Should water service be disconnected either by act of the "System" or by request of the "Customer", the "Customer" agrees to allow the "System" to use any portion of the deposit to pay any and all outstanding water or sewer bills and refund the unused portion to "Customer". Should the security deposit be less than the outstanding bill or bills, the "Customer" agrees to promptly pay the unpaid balance to the "System". In addition, "Customer" shall pay to the "System" a non-refundable application fee and a line maintenance fee at the established rate at the time of application. If the "Customer" is renting or leasing the property they must provide a signed rental/lease agreement before service can be set up and their name must appear on the rental/lease agreement. If a previous unpaid balance is found for the "Customer" applying for service or anyone else on their rental/lease agreement, it must also be paid before the "System" can establish a new account.

And further, the parties agree as follows:

1. The "Customer" shall pay to the "System" a monthly sum of not less than the minimum bill, as may be established from time to time by the "System". Per month beginning with the first month after meter has been installed (meters installed on or before 5 days from the reading date shall be billed for the current month).
  2. The "System" shall furnish water and where available, sewer service to the "Customer" at the current monthly water or sewer rate as may be established by the "System" from time to time.
  3. The meter so installed shall be read once a month by the "System" and the "System" shall bill the "Customer" once a month.
  4. The "Customer" agrees to pay promptly the water and/or sewer bill by the 15<sup>th</sup> day from the billing date and further understands that, if the bill is not paid by the 15<sup>th</sup> day, there will be late charges in an amount as may be established by the "System" from time to time, added to the gross billing. The "Customer" further understands, that if payment is not received within fifteen (15) days of billing date, the meter will be removed, water service disconnected and the "Customer" will be required to pay a service charge to have the meter reinstalled and water service reinstated. The "Customer" understands that failure to receive the bill does not relieve the obligation to make payment.
  5. You agree in order for us to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text message or e-mails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing device, as applicable.
- I/we have read this disclosure and agree that Paulding County Water System may contact me/us as described above.
6. The "Customer" agrees to install such valves or other connections as may be deemed necessary by the "System", to prevent back flow or back siphonage from any source of non-potable water into the "System" water mains. And further, the "Customer" agrees to comply with any law or regulations as may exist or may from time to time be promulgated by any Government Agency including, without limitation, the Paulding County sewer ordinance. Non-compliance by "Customer" will result in water service being disconnected.
  7. The "System" shall not be held responsible for failure to provide water or sewer service or any resulting loss there from to the "Customer" due to war, civil disturbance, accident, act of God, or for any other reason beyond the control of the "System". The "System," in the event of any of the aforesaid occurrences, will attempt to restore service to the "Customer" as soon as possible.
  8. The ownership of the water meter and connection shall continue to remain in the "System" and the "System" shall have right to remove them from the property upon breach of this contract by the "Customer".
  9. The "Customer" does hereby grant unto the "System" the right to come upon the premises for the purpose of installing, repairing, and maintaining the water meter or sewer service line and reading the meter attached thereto.
  10. The "System" requires one (1) water meter per residence or business.
  11. The "System" bills for street light service on behalf of Paulding County and in conjunction with the local power providers. Payment of this service is subject to the same terms and penalties and that established for water and sewer service.
  12. The "Customer" agrees that he/she has received a policy statement and further the "Customer" has read and agrees to comply with the terms of the policy statement.
  13. The "Customer" understands that tampering with a locked meter will result in tampering fees and possible prosecution.
  14. \_\_\_\_\_ The "Customer" acknowledges and understands that the "System" is responsible for that portion of the service line from the water main to the water meter. The "Customer" further acknowledges and understands that the portion of the service line from the water meter to the house/structure is the sole responsibility of the "Customer," and "Customer" assumes all responsibility for the water damage on or to the property (inclusive of the inside of the dwelling) once service commences.

**By:** \_\_\_\_\_

**Paulding County Water and Sewer System**

**Customer Signature**

OFFICE USE ONLY					
Account Number	Customer Number	Service Order Number	Receipt Number	Deposits Applied?	Scan & Attach

## Application for Commercial Water & Sewer Service

<p><b>Property Location</b></p> <p>Address: _____          _____</p> <p>Development Name: _____</p> <p>Do you own or rent/lease? _____</p>	<p><b>Landlord Information</b></p> <p>Name: _____</p> <p>Address: _____</p> <p>Phone: _____</p>
<p><b>Business/Customer Information</b></p> <p>Name: _____</p> <p>Mailing Address _____</p> <p>City, State Zip: _____</p> <p>Tax ID: _____ Contact Person: _____</p> <p>Office Phone: _____ Cell Phone: _____</p> <p>Email Address: _____</p>	
<p><b>Is this a new construction or remodel project? (circle) <u>NO</u> YES:</b></p>	

OFFICE USE ONLY				
_____ : Water Tap-Domestic (Size)	_____ (Cost)	_____ (Tap Charge Code)	_____ (Line Maint Fee)	_____ (Deposit)
_____ : Water Tap-Fire Line (Size)	_____ (Cost)	_____ (Tap Charge Code)	_____ (Line Maint Fee)	_____ (Deposit)
_____ : Water Tap-Irrigation (Size)	_____ (Cost)	_____ (Tap Charge Code)	_____ (Line Maint Fee)	_____ (Deposit)
_____ : Water Tap-Add Meter (Size) Type:	_____ (Cost)	_____ (Tap Charge Code)	_____ (Line Maint Fee)	_____ (Deposit)
_____ : Water Tap-Add Meter (Size) Type:	_____ (Cost)	_____ (Tap Charge Code)	_____ (Line Maint Fee)	_____ (Deposit)
_____ : Sewer Tap (new install)	_____ (Cost)	_____ (Tap Charge Code)	_____ (Line Maint Fee)	_____ (Deposit)
_____ : Sewer Tap (additional fees req)	_____ (Cost)	_____ (Tap Charge Code)		_____ (Deposit)
_____ : Sewer Tap (Basin Fee)		_____ (Name of Basin)	_____ (Basin Charge Code)	_____ (Basin Fee)
_____ : Any Other Additional Fees		_____ (Reason)	_____ (App Fee)	_____ TOTAL FEES